

Veebeam Hardware Product Limited Warranty

What does this warranty cover?

Veebeam warrants that your Veebeam hardware product shall be free from defects in material and workmanship for 1 year, beginning from the date of purchase. Except where prohibited by applicable law this warranty is nontransferable and is limited to the original purchaser. This warranty gives you specific legal rights and you may have other rights that vary under local laws. The benefits conferred in this warranty are in addition to all rights and remedies conveyed by the consumer protection laws or regulations in the country of purchase or, if different, the country of residence,

What Doesn't this warranty cover?

This warranty does not cover problems or damage to the Veebeam box, the USB antenna or other devices connected to the Veebeam box and USB antenna resulting from accident, abuse, misapplication or any unauthorized repair, modification or disassembly, improper operation or maintenance, usage not in accordance with product instructions or connection to incorrect voltage supply..

What Veebeam will do to correct problems?

We will replace any Veebeam unit that is covered by this warranty within 10 business days of receiving a product submitted with an approved Return Merchandise Authorization (RMA). . Shipping and handling charges may apply except where

prohibited by applicable law. Veebeam may, at its option, use new or refurbished parts in good working condition to replace any hardware product. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days which ever is longer.

How do I make a warranty claim?

To submit a warranty claim you should first contact our technical support team. They can be reached at support@veebeam.com. To return your product you will need a return to manufacturer Authorization (RMA) from one of our technical support representatives. We may attempt to troubleshoot a warranty related problem before issuing an RMA. Once you have obtained your RMA number you must ship your Veebeam player, freight prepaid, together with proof of purchase and all accessories, in the original packaging or a box that offers the same protection to the Veebeam distribution center identified by the technical support representative. Failure to follow these instructions may result in a delay or failure to complete your warranty claim.

Limitation of Liability

IN NO EVENT WILL VEEBEAM OR ITS SUPPLIERS BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, EXEMPLARY, INCIDENTAL AND INDIRECT DAMAGES, OR FOR LOSS OF REVENUE OR PROFITS OR DATA OR USE OR FOR THE COST OF SUBSTITUTE GOODS, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), ARISING OUT OF, OR IN CONNECTION WITH THE VEEBEAM

PRODUCT OR YOUR USE THEREOF. IN NO EVENT WILL VEEBEAM'S OR ITS SUPPLIERS' TOTAL CUMULATIVE LIABILITY RELATING TO THE VEEBEAM PRODUCT EXCEED THE PURCHASE PRICE OF THE VEEBEAM PRODUCT. Some jurisdictions do not allow the exclusion of implied warranties or limitation of liability for certain incidental or consequential damages, so the exclusions set forth above may not apply to you.

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